





CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS	
COMMUNITY AND ECONOMIC DEVELOPMENT				
1. Concern re: Lack of youth / family oriented social / entertainment opportunities in Hayward. Hayward recently lost both the Holiday Bowl and local skating rinks. While the new Downtown movie theatre is a good recent addition to the City, what other efforts are underway to create more local community amenities of this sort.	1. Maret Bartlett, Redevelopment Agency Director, 583-4261, martet.bartlett@hayward-ca.gov Sean Brooks, Economic Development Director, 583-4304, sean.brooks@hayward-ca.gov David Rizk, Director, Development Services, 583-4004, david.rizk@hayward-ca.gov	1. RESPONSE Commercial amenities such as ice and roller skating rinks, bowling allies, drive-in movies, etc. have disappeared from the community because usage dwindled (and costs increased) to such an extent that it became unfeasible economically to continue. The current economic environment continues to present significant challenges to this type of entertainment industry. Recently, Dream Courts, Inc., a nonprofit organization, was issued an Administrative Use Permit to develop and operate a large indoor sports facility in Hayward. The plans include: 16 basketball courts, 4 soccer fields, a Karate / Boxing ring, a fitness and weight lifting area, a learning center and a community meeting room. However, more funding is needed to proceed. For more information, contact As the City continues its outreach efforts to a variety of business interests, it would be helpful to know which types of social / recreational establishments Hayward residents would be interested in utilizing. Residents are encouraged to convey their interests to the City by contacting the staff noted to the left, and/or via Access Hayward	Teresa Banks - Dream Courts 22290 Hathaway Hayward, CA 94541 Phone 877-317-DREAM (3732) Fax 877-293-2328 Email dreamcourts@comcast.net Web: www.dreamcourts.org Access Hayward Just Click: www.hayward-ca.gov or Call: 510-HAYWARD (510-429-9273)	

Definitions

RESPONSE: The City's (or other responsible agency's) response to the question asked.

RESOLVED: The stated concern was solved.

IN PROCESS: The stated strategy was initiated, but is not yet completed.

ONGOING: The stated strategy is long-term in nature and continues to be implemented and or monitored for effectiveness.

NOT RESOLVED: The City cannot independently resolve the stated concern.

NEIGHBORHOOD PARTNERSHIP NEEDED: A Neighborhood / City partnership is needed to resolve the stated concern.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
		AREA RECREATION AND PARK DISTRICT	
2. Hayward Unified School District	2.	2. A. HUSD – Early Dismissal:	2. A. HUSD – Early Dismissal:
(HUSD): Concern re: Early Dismissal		RESPONSE (From HUSD)	
from School.	Andrew Kevy, Coordinator – Child	· · · · · · · · · · · · · · · · · · ·	
The Hayward Unified School District currently excuses students early on Wednesdays (1/2 day Wednesdays). Concerns:	Welfare and Attendance, HUSD, 510-784-2689, Email: akevy@husd.k12.ca.us	HUSD has used "release time" or early dismissal of students for staff planning, training, and collaboration for many years; a practice used in most school districts. The students attend school for the same number of instructional	
A. Why are students' class time hours		minutes/year as all other districts in California.	
shortened, especially when education	Ms. Chien Fernandez – Executive		
performance levels are low?	Director of Student and Family		
B. Students sometimes get into trouble (and the	Services, HUSD, 784-2600,	2. B.: RESPONSE	2. B.: Currently Available
neighborhood is sometimes the victim)	Email: cfernandez@husd.k12.ca.us	NEW : Hayward is one of 21 communities across the United	After-School Programs:
when they are dismissed from school early	www.husd.k12.ca.us	States that recently received a one year "Promise	a. Volunteer Hayward!
and there is no adult supervision available.		Neighborhoods" planning grant from the US Department of	Tel: 510-888-0102; Email:
		Education. The planning grant will target the use of	volunteerhayward@aol.com
If HUSD must continue to excuse students	David Korth, Neighborhood Services	resources in an intensive way at the neighborhood level	b. HUSD's YEP Program:
early on Wednesdays: Can the City, HUSD,	Manager, 593-4227;	(i.e., the Jackson Triangle neighborhood and adjacent areas	Web: www.husd.k12.calus;
and HARD work together to develop after-	david.korth@hayward-ca.gov	of the broader South Hayward community, and include	Tel: 784-2600;
school programs?		neighborhood pre-schools, Harder Elementary, Chavez	c. Hayward Public Library: Web: www.hayward-ca.gov;
		Middle, and Tennyson High schools). Targeted resources	Tel: 881-7956;
	Sean Reinhart, Directory, Hayward	will benefit all students and their families living in the	d. HARD:
	Public Library, 881-7956	neighborhood, including those who do not attend one of the	Web: www.haywardrec.org;
	sean.reinhart@hayward-ca.gov.	target schools. In the summer of 2011, this neighborhood-	Tel: 881-6704
		based, community-driven plan will be submitted as a proposal	e. Community Youth Service
		for implementation funding. As the program succeeds and	Organizations: (Eden I & R)
		further resources are accessed, the project will grow to serve	Call: 2-1-1, or go to website:
		all of Hayward's students. (See Attachment A for details.)	www.211alamedacounty.org;







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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
TRAFFIC AND PEDESTRIAN SAFETY:			
3. Traffic / Speeding:	3. A.:	3. A.: Traffic / Speeding: RESPONSE	3. A.: Traffic / Speeding:
A. Speeding: Residents concerned about speeding traffic on the following neighborhood streets, and request that speed lumps, stop signs, increased police patrols, and/or other traffic control measures be taken to address this problem in these areas:	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov	Certain speed control measures, such as speed lumps, require that a City issued Petition be completed and submitted to the Dept. of Public Works. A formal request for speed lumps must be made in writing to Engineering and Transportation. Staff will analyze the request and if it is found that speed lumps can be installed, a map showing the proposed locations of the lumps, and a petition will be sent to the requestor. It is the responsibility of the requestor to obtain signatures of at least 2/3 of the residents on the impacted street agreeing to the speed lump installation, including the property owners that are immediately adjacent to the location of the proposed installation. Certain streets with high volume traffic, referred to as "collector" roadways, are not eligible for speed lumps; these can only be installed in on neighborhood streets that have low volume traffic. If a completed petition is received, installation of the lumps will be scheduled for the next cycle.	NEIGHBORHOOD PARTNERSHIP NEEDED To submit a request for obtain a Speed Lumps Contact: Hayward Public Works Dept. 583-4781 Or Email: Don.frascinella@hayward-ca.gov Or Use: Access Hayward:
1) Lander Ave.		IN PROCESS 1) Lander Ave.:	www.hayward-ca.gov or call:
		The City received a completed Speed Lump Petition; the estimated date of installation of the requested speed lumps on Lander Ave. is Feb. 2011.	510-429-9273







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3. A. Traffic / Speeding, continued:	3. A. Traffic / Speeding, continued:	3. A. Traffic / Speeding, continued:	3. A. Traffic / Speeding,
		RESPONSE	continued:
2) Sycamore Ave.	2) Sycamore Ave.:	2) Sycamore Ave.: Curve warning and sped limit signs (or both directions of traffic on Sycamore Ave) were installed in July 2010.	NEIGHBORHOOD
	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov	NEW: Feedback was requested regarding the effectiveness of the actions taken. No comments have been received todate.	PARTNERSHIP NEEDED Information about the days of the
a		3) Whitman Ave.: RESPONSE	week and times of the day that
3) Whitman Ave.Note: Speeding reportedly occurs on Whitman all the way from Sycamore to Harder.Can stop signs be installed along this stretch to slow traffic?		 a. Stop signs cannot be used as speed controlling devices. They are intended to assign right of way to the different movements of traffic at an intersection. When used solely for the control of speed, research shows that stop signs can actually result in an increase in the frequency accidents, such as rear-end collisions. b. Whitman Street is designed to function as a collector street which carries a lot of thru traffic in addition to local residential traffic. As a result, Whitman Street does not qualify for speed humps. 	speeding occurs will help the City target the use of its limited resources. www.hayaward-ca.gov
		c. <i>New:</i> A radar speed sign was installed on Whitman near Berry Street in the southbound direction. Staff conducted an after study to determine its effectiveness and found about a 10% reduction in the 85 th percentile speed. As a result, an additional radar sign will be installed in the northbound direction by the end of Dec.	or Call: 510-429=9273
	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	d. <i>New:</i> The Hayward Police Department alerted Traffic and Beat Officers to this concern and they have provided an increased presence in this area.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3. A. Traffic / Speeding, continued:	3. A. 4) : Orchard:	3. A.: Traffic / Speeding, continued:	3. A.: Traffic / Speeding,
4) Orchard Ave., near Joyce Street (Particularly between 3-5pm)	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov Don Frascinella, Transportation Manager 510-583-4781 Don.frascinella@hayward-ca.gov	 4) Orchard Ave.: RESPONSE a. Orchard Ave is a very wide (collector) street with two lanes in each direction between Joyce and Mission. Because of the high volume of traffic on this roadway, it does not qualify for speed lumps (see 3.A. above.) b. Since there are no homes fronting Orchard St., the City is evaluating whether rumble strips and/or the installation of a radar sign would create the desired results. An update will be provided on this issue at the Feb. 7, 2010 neighborhood meeting. 	continued:
	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	c. New: The Hayward Police Department have alerted Traffic and Beat Officers to this concern and they have provided an increased presence in this area.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
New:	5) Dollar St.:	3. A.: Traffic / Speeding, continued:	
		IN PROCESS 5) Dollar St.: As of the end of October 2010, it was determined that the required number of signatures needed to install speed lumps could not be obtained (i.e., 2/3 of those impacted, including the signatures of the property owners directly adjacent to the location where the proposed speed lumps are to be installed). Alternative traffic control strategies (i.e., signage, targeted traffic enforcement, installation of rumble strips, etc.) are currently being explored. An update will be provided on this issue at the February 7, 2011 neighborhood meeting	







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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3. Traffic	3.B.:	3.B.: Traffic / Parking – Safety:	3. B.: Traffic / Parking – Safety
		RESPONSE	
B. Parking - Safety:		1) Harder and Whitman: City Public Works	NEIGHBORHOOD
·		Staff met with Harder Elementary School Principal, Hector	PARTNERSHIP NEEDED
1) Harder and Whitman: Traffic backs up during school drop-off and pick-up periods on Whitman near Harder (at: back of Harder Elem Sch.) What can be done to address this problem?	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov Don Frascinella, Transportation Manager, 510-583-4781 Don.frascinella@hayward-ca.gov	 Garcia. The following actions were agreed to: A. City Actions: (Completed at the end of October): Painted curb red on Whitman near school entrance gate, on cul-de-sac, and adjacent to crosswalk on Wyeth; Made crosswalks on Wyeth more visible by providing hatch marks inside the crosswalks, and painted ten 15 ft. curb areas red next to the crosswalks; and Repainted the red curb west of Whitman before Jane. 	Residents are encouraged to provide the City feedback about the effectiveness of the measures taken to slow down traffic. Please contact the staff noted to the left directly, or use: Access Hayward: www.hayward-ca.gov.
		 School actions (subject to HUSD Board approval): School officials will monitor the parking lot better to prevent illegal parking and traffic congestion; Evaluate feasibility of closing the school entrance gate on Whitman to re-direct traffic to other side of school. If not feasible, will prohibit left turns from the school parking lot driveway onto Whitman during peak school traffic periods; Evaluate feasibility of opening parking lot gate on Wyeth to allow for better traffic circulation. This will require restriping the lot and possible adding speed bumps in the lot. If feasible, will use the gate on Whitman for entrance only and the gate off of Wyeth Road for exit only. Open the small gate for students to enter Whitman Ave, to prevent vehicle/pedestrian traffic conflicts at main entrance. 	Just Click: www.hayward-ca.gov or Call: 510-HAYWARD (510-429-9273)







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3.B. Traffic, continued:	3. B. Traffic, continued:	3. B.: Traffic, continued:	
2) Culp and Whitman:	2),3), and 4):	2) Culp and Whitman:	
When cars park near the corner of Culp and Whitman, they block drivers' visibility making it difficult to turn onto Whitman from Culp.	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov	RESPONSE A field-check was performed and appropriate red curbs were installed in August 2010 to enhance the visibility at this intersection.	
What can be done to prevent cars from parking at this location?	Don Frascinella, Transportation Manager, 510-583-4781 Don.frascinella@hayward-ca.gov	Feedback on the effectiveness of the action taken was requested at the previous neighborhood meeting; to-date no comments have been received.	
3) Austin and Cypress:		3) Austin and Cypress:	
Can a stop sign be installed at the corner of Austin at Cypress?		RESPONSE In response to this request, a traffic count evaluation was conducted to determine if stop signs are warranted. The traffic volume was below the standard criterion used to justify the installation of stop signs, so none will be installed.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3.B.: Traffic, continued:		3. B.: Traffic, continued:	
4) Carlos Bee Transition to Orchard:		4) Carlos Bee - Transition to Orchard:	NEIGHBORHOOD PARTNERSHIP NEEDED
a) Orchard and O'Neil: In order to avoid delays drivers going west-bound down Carlos Bee who want to turn onto Mission often drive through Mission and make a U- turn at the corner of Orchard and O'Neil; this presents a potential traffic hazard. Can something be done to prevent	3. B.: Traffic, continued:4) a) and b): Carlos Bee:	a) Orchard and O'Neil: In August 2010, two "No U-Turn" signs were installed at the intersection of Orchard and O'Neil in order to warn drivers not to make this maneuver. Resident feedback about the effectiveness of the action taken was previously requested. No responses have been received to-date.	Residents are encouraged to provide the City feedback about the effectiveness of the measures taken to slow down traffic. Please contact the staff noted to the left directly, or use:
this? 4) Carlos Bee, continued:	Morad Fakhrai, Deputy Director, Public Works, 583-4740,	4) b): Speeding Down Carlos Bee into Neighborhood:	Access Hayward:
b) Speeding - Down hill on Carlos Bee into Jackson Triangle Neighborhood:	morad.fakhrai@hayward-ca.gov	RESPONSE There is currently a Carlos Bee Blvd. re-alignment project	www.hayward-ca.gov. Just Click:
Drivers tend to speed going downhill on Carlos Bee Blvd. across Mission onto Orchard as they enter the Jackson Triangle neighborhood.	Don Frascinella, Transportation Manager, 510-583-4781 Don.frascinella@hayward-ca.gov	underway which, in combination with a recently modified radar speed sign located on Carlos Bee Blvd., should reduce the speed of those driving down (west-bound) on Carlos Bee Blvd.	www.hayward-ca.gov or Call: 510-HAYWARD (510-429-9273)
What can be done to slow down this traffic?		Resident feedback about the effectiveness of these actions, once completed, is requested.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3. B.: Traffic / Parking – Safety, continued:	. ,	3. B.: Traffic / Parking, continued:	
 5) There are two big- rig truck cabs (usually without, but sometimes with, a 16 wheel trailer attached) that often park on Whitman and Berry for long periods of time. One is blue and the other red in color. The blue one has a "for sale" sign in the window. Is it legal for these large commercial trucks to park in this residential area? 	 3. B.: Traffic / Parking: 5) Commercial Truck Parking/ Legal Status: Rafael Alvarado, Deputy City Attorney, 510-583-4456, Email: Rafael.alvarado@hayward-ca.gov 	S. B.: Traffic / Parking, continued: RESPONSE 5) Commercial Truck Parking in Residential Neighborhoods - Legal Status: Earlier this summer, signs were posted along Whitman Ave. (including the area noted) prohibiting commercial vehicles weighing 10,000 lbs. or more and/or over 20 ft. in length from parking on this street. The noted big-rig trucks with trailers likely exceed these limitations. However, without the trailers, the big-rig cabs by themselves probably do not exceed these limitations. In any case, no vehicle (of any size or type) can be parked on the street in one spot for more than 72 hours at a time.	3. B.: Traffic / Parking, cont.
	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	If it appears that any vehicle is illegally parked on the street, call the Hayward Police Department Traffic Bureau – Parking Enforcement at: 293-7011, or use Access Hayward – www.hayward-ca.gov (or call Access Hayward at: 510-429-9273). Resident feedback is requested. Is this still a concern?	Municipal Code that are designed to further restrict the parking of commercial vehicles in residential neighborhoods. Residents will be informed when the review of these proposed amendments by City Council is scheduled. Residents will have an opportunity to provide input on the proposed amendments prior to City Council taking action on this matter.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
3. B.: Traffic, continued:	3. B.: Traffic, continued:	3. B.: Traffic, continued:	3. B .: Traffic / Parking, cont.
Are residents allowed to park inoperable vehicles on their own property and/or on the street? If not, what should residents do when one is seen?	6) Inoperable Vehicles: Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	RESPONSE 6) Inoperable Vehicles: The following information was provided at the Sept. 13 NPP Mtg.: It is illegal to park inoperable vehicles on the street, and on private property, unless it is concealed within a legal garage or parking structure. To-date, no reports have been made to the City.	NEIGHBORHOOD PARTNERSHIP NEEDED Residents should report the specific location of possible illegally parked and/or inoperable vehicles to the City via one of the following methods: (If known, please specify if located on private or public property)
7) Double Parking – Blocking Traffic:	7) Double Parking – Blocking Traffic:	7) Double Parking – Blocking Traffic:	1. Access Hayward:
People often double-park along Mardie, Joanne and Joyce Streets – this tends to block through traffic. What can be done to prevent this?	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	RESPONSE The following information was provided at the Sept. 13 NPP Mtg.: It is illegal to double park and block traffic. When this occurs the incident should be reported to the City Specific information should be provided, including: • Date and Time • Location • Type of vehicle(s) involved, including license plate numbers if possible; • Description of people involved. To-date, no reports have been made to the City.	 a. www.hayward-ca.gov; or call: b. 510-429-9273, or 2. The HPD Traffic Bureau – Parking Enforcement by calling: 293-7011; or 3. Contact the City staff noted to the left.







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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
CONCERN 4. Crosswalk Requested on Soto Road: A new playground was recently installed on the Greenway at Soto Road, between Berry and Culp Avenues. Soto Road has a lot of traffic, so it is unsafe for pedestrians to cross it to access the new playground. Can a crosswalk be installed on Soto Road between Berry and Culp Avenues to make is safer for people to cross the street?		ACTION STATUS 4. Crosswalk Requested on Soto Road: RESPONSE It is not safe, and therefore is not standard procedure, to install a crosswalk in the middle of a roadway at an unprotected location (i.e. one without stop signs or traffic signals) as requested. Studies have shown that pedestrians are more likely to be hit in a marked crosswalk than in an unmarked crosswalk. In July, Public Works staff evaluated whether the volume of pedestrian traffic at the nearest intersection (i.e., at Soto Road and Culp Ave.) met the standard criteria for installing stop signs and crosswalks at this location. While the initial evaluation did not support the installation of a crosswalk, based on the low pedestrian traffic volumes, this may have	4. Crosswalk Requested on Soto Rd. NEIGHBORHOOD PARTNERSHIP NEEDED Residents are encouraged to provide the City feedback about the effectiveness of the measures taken to slow down traffic on Soto Rd. Please contact the staff noted to the left directly, or use: In addition, staff will continue to
		been a function of when the counts were taken. Consequently, during the week of Nov. 15, 2010, additional random pedestrian traffic counts will be conducted during a variety of time periods, including anticipated peak periods (i.e., in the afternoon when students are dismissed from school.) If the counts show sufficient pedestrian activity, the installation of a crosswalk at this location will be reconsidered. Meanwhile, to increase driver awareness of the presence of pedestrians in the area, new warning signs and pavement markings alerting drivers to slow down for pedestrians were installed in September 2010. An update on this issue will be provided at the Feb. 7, 2010 neighborhood meeting.	monitor the effectiveness of the signage and will install additional signage as necessary. Access Hayward: www.hayward-ca.gov Just Click: www.hayward-ca.gov or Call: 510-HAYWARD (510-429-9273)







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
5. Sidewalks Requested:	5. Sidewalks Requested:	5. Sidewalks Requested:	5. Sidewalks Requested:
The following neighborhood streets do not have sidewalks. This presents both possible hazards to pedestrians and has a negative effect on the appearance of the neighborhood. Are there any plans in place to install them in these areas? A. Cypress Ave. (in front of two properties) B. Franklin Street C. Donald Street D. Muir Street	Morad Fakhrai, Deputy Director, Public Works, 583-4740, morad.fakhrai@hayward-ca.gov	RESPONSE This year the City is spending approximately \$600,000 on new sidewalk construction throughout the City. Priority is typically given to areas where there is high pedestrian traffic going to and from schools, churches, shopping centers, and other areas with high pedestrian traffic. Sometimes State and Federal funding sources used for this purpose also have certain requirements and conditions which impact when a given project is scheduled. Given these considerations, sidewalk installations at the noted locations are scheduled as follows: New: A. Cypress Avenue: This sidewalk project was completed in October. B. Franklin and Donald Streets: The Franklin St. sidewalk installation is scheduled to be designed sometime after July 2011, with construction to begin sometime after July 2012. Donald St. is later on the schedule. (The City applied for state "Safe Routes to School Program" funding to expedite the schedule for sidewalk installations on Franklin and Donald Streets. The application was not approved, so the schedule remains as noted above.)	NEIGHBORHOOD PARTNERSHIPS NEEDED Residents are encouraged to notify the City of particular locations with missing sidewalks so that they can be included in the City's sidewalk construction schedule. New: Muir Street: Has been added to the priority list and will be included as a future Capital Improvement Project. Staff will continue to research additional funding sources for sidewalk construction, and will again apply for Safe Routes to Schools funding during the next funding cycle. Meanwhile, to increase driver awareness of the presence of pedestrians in the Franklin and Donald St. areas, new warning signs and pavement markings alerting drivers to slow down for pedestrians will be installed by the end of November.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
CRIME AND CRIME PREVENTION			·
6. People regularly loitering, drink, etc. at end of O'Neil Ave.: There is an area at the end of O'Neil (near the PG&E lot, where people often loiter, drink, etc. Although, cameras have been installed at this location, this activity continues. What other measures can be taken to stop this from occurring?	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	6. Loitering, Drinking, etc. on O'Neil Ave.: RESPONSE While "loitering" per se is not against the law, public drinking of alcohol, drug use, and other civil disturbances are illegal activities. Hayward Police Department patrol officers have been alerted to this concern and have taken extra efforts to spend more time in this area to prevent future problems. Previously residents who witness persons engaged in suspicious or illegal activities were encouraged to call HPD dispatch (510) 293-7000 to report these observations. To-date, no reports have been made.	6. Loitering, drinking, etc. on O'Neil Ave.: NEIGHBORHOOD PARTNERSHIP NEEDED When illegal activity is observed, residents should contact the HPD as soon as possible by calling: 9-1-1, or 293-7000 (HPD. Dispatch) Chronic, non-urgent, problems should be reported via: Access Hayward www.hayward-ca.gov 429-9273 Or contact the HPD Northern Area Command Office; Tel.:293-7073, or by Email: Reid.lindblom@hayward-ca.gov







7. Gang Prevention Activity: It was noted that there was a recent gangrelated drive-by shooting in the neighborhood (on Lewis and Lander Avenues, near Harder Elem. School). B. What is the City doing to address gang activity. The Hayward Police Department hired a Gang Violence Prevention Specialist who among other things: Response The Hayward Police Department hired a Gang Violence Prevention Specialist who among other things: Redirects at-risk youth and first-time offenders who are identified by school personnel; Develops alternative, constructive, activities for youth (e.g., Police Activities League/Rookie Ball; evening sports programs, and work placement assistance); Works with the HPD Youth and Family Services Bureau team to work with high-risk youth and their families to combat truancy, gang affiliation, and incorrigible behaviors; and work with the HPD Gang Task Force and School Resource Officers to respond quickly to "hot spots" where gang activity is present or suspected.		8	eignoothood rection i tun	
It was noted that there was a recent gangrelated drive-by shooting in the neighborhood (on Lewis and Lander Avenues, near Harder Elem. School). B. What is the City doing to address gang activity. E. Reid Lindblom@hayward-ca.gov The Hayward Police Department hired a Gang Violence Prevention Specialist who among other things: RESPONSE The Hayward Police Department hired a Gang Violence Prevention Specialist who among other things: Redirects at-risk youth and first-time offenders who are identified by school personnel; Develops alternative, constructive, activities for youth (e.g., Police Activities League/Rookie Ball; evening sports programs, and work placement assistance); Works with the HPD Youth and Family Services Bureau team to work with high-risk youth and their families to combat truancy, gang affiliation, and incorrigible behaviors; and work with the HPD Gang Task Force and School Resource Officers to respond quickly to "hot spots" where gang activity is present or suspected.	CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
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In early November, the City of Hayward/HPD - in collaboration with HUSD, Hayward Adult School, Eden Area Regional Occupational Program, and Alameda County Associated Community Action Program – applied for two	7. Gang Prevention Activity: It was noted that there was a recent gangrelated drive-by shooting in the neighborhood (on Lewis and Lander Avenues, near Harder Elem. School). B. What is the City doing to address gang	7. Gang Prevention Activity: Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073,	 7. Gang Prevention Activity: RESPONSE The Hayward Police Department hired a Gang Violence Prevention Specialist who among other things: Re-directs at-risk youth and first-time offenders who are identified by school personnel; Develops alternative, constructive, activities for youth (e.g., Police Activities League/Rookie Ball; evening sports programs, and work placement assistance); Works with the HPD Youth and Family Services Bureau team to work with high-risk youth and their families to combat truancy, gang affiliation, and incorrigible behaviors; and work with the HPD Gang Task Force and School Resource Officers to respond quickly to "hot spots" where gang activity is present or suspected. New: In early November, the City of Hayward/HPD - in collaboration with HUSD, Hayward Adult School, Eden Area Regional Occupational Program, and Alameda County 	NOTE: The Chief of Police, Ron Ace, is tentatively scheduled to give an update to the Hayward City Council on the status of developing and implementing a Gang Injunction Program on September 28, 2010. Residents interested in attending this public presentation should contact the City Clerk's Office and/or the City's website: www.hayward-ca.gov on or after Friday, September 24, 2010 to confirm the date and time of the







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
7. Gang Prevention Activity, continued:	7. 8. and 9.	7. Gang Prevention Activity, continued:	7. NEIGHBORHOOD
C. What can residents do to assist?	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	RESPONSE B. Resident partnerships are key to fighting neighborhood crime. Residents are encouraged to join, or form new, Neighborhood Watch Groups in your area. The Hayward Police Department stands ready to help you get started	Be a Volunteer "Block Captain". Please contact: Mary Fabian, Crime Prevention Specialist Tel: 293-1043, Email:
8. There is a tunnel (near Whitman) that is a pathway used by many students to get to nearby schools; however, it is a dangerous place to walk through because there are often homeless people hanging out there as well drug activity. What can be done to improve the safety of this area?	Mary Fabian, Crime Prevention Specialist, HPD, 510-293-1043; Email: Mary.fabian@hayward-ca.gov	8. Whitman Tunnel, and 9. Sycamore Pedestrian Bridge: The Hayward Police Department School Resource Officers and Beat patrols have been alerted to these trouble spots	mary.fabian@hayward-ca.gov Or go to: www.hayaward-ca.gov Individual residents are also encouraged to call HPD Dispatch when illegal activity is observed (293-7000). Non-urgent calls to the N. Area Command Office are
9. Local gang members harass people attempting to use the Sycamore pedestrian bridge over the rail road tracks. What can be done to stop this?		and are currently patrolling these areas. To-date, no specific enforcement action has been warranted.	also helpful (293-7073), or email: reid.lindblom@hayward-ca.gov Important note: When reporting illegal activity, please provide specific information, including: Date and time of incident Specific location Description of illegal activity; and Description of people, vehicles, etc. that are involved.







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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
Some residents are under the impression that HPD does not respond to calls for service if the crime does not involve a life threatening situation (i.e., burglaries, auto theft, vandalism, etc.). Please explain how HPD prioritizes the use of law enforcement resources when responding to calls for service.	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	RESPONSE Whenever a crime is <i>in progress</i> , and either a person or property is at risk, the call for service is ranked as a <i>top priority</i> and is responded to as soon as is possible in person by on-duty police officers. If a crime is reported <i>after-the-fact</i> , and there is no immediate danger to people or property, then the incident is handled as a <i>lower-priority</i> and is responded to when officers are not otherwise engaged in higher priority calls for service. In order to maximize the use of limited police personnel, alternative methods for taking a report have been developed, including: telephone interviews, and online reporting tools via the City's website / Access Hayward: www.hayward-ca.gov .	10. Prioritizing Calls for Police Services: IMPORTANT NOTE: When reporting a crime, it is very important to tell the dispatcher the nature of the crime, and if you suspect that the crime is in progress. Otherwise, the dispatcher may think that the report is after-the-fact and there is no immediate danger, resulting in a lower priority call for service.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
11. Noise Disturbances:	11.	11. Noise Disturbances: RESPONSE	11. PROPOSED REVISIONS TO HAYWARD NOISE ORD.
What can be done to stop drivers from playing their music really loud while driving through the neighborhood?	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	Random drive-by noise / public nuisance violations are very difficult because officers must see the violation first-hand to take enforcement action.	At the Oct. 26 Hayward City Council Work Session, proposed revisions designed to strengthen the
	David Korth, Neighborhood Services Manager, City of Hayward, 583-4227, david.korth@hayward-ca.gov	At the previous meeting, neighborhood residents were advised that if a noise problem is ongoing, and those responsible are known to, or recognizable by, neighborhood residents, then regular reports should be made to the City so that law enforcement personnel can target when and where to patrol, and/or other appropriate action can be taken by the City. Please report this information to Lieutenant R Lindblom at the Northern District office (see contact information to the left). To-date, two specific incidents in the Upper B Street neighborhood, and one from the Jackson Triangle neighborhood, have been reported to the City Manager's	Hayward Noise Ordinance were presented. A copy of the staff report is available on the City's website: www.hayward-ca.gov . Public comments are now being sought, prior to making revisions and formally introducing the proposed changes to the Ordinance before City Council, tentatively scheduled for Feb. 15, 2011. Members of the public are encouraged to review and provide feedback to the City on the draft
		Office. While no enforceable violations have been identified in each of these situations, City representatives are currently working with the reporting parties and their neighbors in an attempt to resolve the identified issues.	revisions. A public meeting has been scheduled for: 12/9/10, 7:30 pm to 9pm pm, at Hayward City Hall, Rm. 2A, 777 B. Street, Hayward. Feedback may also be provided via Access Hayward, email, or US Mail. For more info. contact: David Korth, 510-583-4227.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
12. Brunette Liquor Store – Noise, Public	12.	12. Brunette Liquor Store – Noise, Public Disturbances:	12. Brunette Liquor Store:
Disturbances:			
	Lt. Reid Lindblom, Hayward Police	RESPONSE	If continued chronic issues occur at
Groups of people regularly loiter, make loud	Dept., 510-293-7073,	New:	this location (including in the
noise, etc. in the parking lot of the Brunette			
	reid.lindblom@hayward-ca.gov	The specified location has been noted by HPD's Alcohol	parking lot), and these are not
Liquor Store located at 25516 Mission Blvd.		and Vice detective. Future, random compliance /	resolved by calling HPD dispatch,
and disturb nearby residents. What can be		enforcement checks will be conducted at this liquor store to	please contact Lt Reid Lindblom
done to stop this?			
		insure that the business is in compliance with ABC	(see contact information to the left).
		licensing requirements. To-date, no enforcement action has	
		been warranted.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
COMMUNITY APPEARANCE / CODE VIO	` '	ACTIONSTATUS	
13. Graffiti	13. A.:	13. A.: Graffiti / Garden Walk and Austin Common:	13. A: Graffiti / Garden Walk
A. Garden Walk Condominiums and	Matt McGrath, Maintenance Services	NEIGHBORHOOD PARTNERSHIPS NEEDED A. Neighborhood partnerships with the City are the key to	and Austin Commons:
Austin Common Apartment Complexes: :	Department Director, 583-7747, matt.mcgrath@hayward-ca.gov	winning the ongoing battle against graffiti. The City can help in the following ways:	KHCG TASK FORCE
There is often graffiti found on the walls near the Garden Walk development and the Austin Common Apartments. While the property owners are responsible for removing the graffiti, they are also the victims of other people's irresponsible behavior. What can be done about this ongoing community problem?	Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	 The City will help residents to Adopt-A-Block (or street, or wall, etc.) to keep adopted areas graffiti free. Paint, equipment and supplies, and disposal of related waste products are provided by the City. Residents who report taggers that are arrested and convicted will receive a \$500 reward. Call the Stop Graffiti Hotline at: 583-5000. For jobs too big for volunteers to handle alone, contact the Keep Hayward Clean and Green Task Force for help 	For more information contact: Blytha Bowers, Chair, KHCG 510-303-7924, or Email: blytha@aol.com or, to the City's Website: www.hayward-ca.gov, and click on the con above.
13. Graffiti, continued:	13. B.:	13. B.: Graffiti / Orchard and O'Neil:	13. B.: GRAFFITI / ORCHARD AND O'NEIL:
B. Lighting / Graffiti on Orchard and O'Neil:A contributing factor to the ongoing graffiti problems around Orchard and O'Neil is that the	Morad Fakhrai, Deputy Director, Public Works, 583-4740 morad.fakhrai@hayward-ca.gov	RESPONSE New: All the existing street lights in this area were upgraded from 70 to 100 watts in 2008. A night survey was conducted in October to determine if any outages needed to	
street lighting is poor. Can the lighting in this area be improved?		be fixed and if any trees needed trimming to clear the area surrounding light fixtures. As a result of the survey, one light at the end of O'Neil was upgraded from 70 to 150 Watts on September 16. No tree trimming was needed.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
14. Trash / Litter / Poorly Maintained	14. A. :	14. Trash, Litter, Poorly Maintained Properties:	14. A.: .
Properties: A. Whitman – Railroad Tracks:	Matt McGrath, Maintenance Services Department Director, 583-7747,	Neighborhood Partnership Needed A. Whitman – Railroad Tracks:	KHCG TASK FORCE
There is often an excessive amount of trash on Whitman along the railroad tracks. How can residents and the City work together to keep this area clean?	Lorenzo Smith, Landscape Manager, Maintenance Services Dept., 583-8907 Lorenzo.smith@hayward-ca.gov Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov Lt. Reid Lindblom, Hayward Police	 Interested people are encouraged to form one or more KHCG Neighborhood Teams and Adopt-A-Block! The City will provide a start up kit with all the tools and supplies you will need, and will haul away the items collected When large items such as furniture, shopping carts, etc. are dumped, simply call the Maintenance Services Department and they will haul away the items for you. 	For more information about the Adopt-A-Block Program, Contact: Blytha Bowers, Chair, KHCG Tel: 510-303-7924, or Email: Blytha@aol.com Or go to the City's Website: www.hayward-ca.gov, and click on the icon above.
	Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	3) In partnership with the City, the Hayward Community Gardens has adopted a section of Whitman Ave. on the railroad side of the street to help keep clean and green. Join them!	For more Info. Contact: David Korth, Neigh. Svc. Mgr. (510)-583-4227 / Email: David.korth@hayward-ca.gov
14. Trash / Litter / Poorly Maintained Properties:	14. B.	14. Trash / Litter / Poorly Maintained Properties:	14. B.: NEIGHBORHOOD PARTNERSHIP NEEDED
B. Private / Commercial Property: Sometimes, local neighborhood businesses do not maintain their properties well. (Ex. Former Smart & Final site on Mission, and the Mi Pueblo shopping strip on Harder, and	Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov David Korth, Neighborhood Services Manager, 583-4227;	RESPONSE B. Private / Commercial Property: City staff inspected the areas noted on Sept. 7 th and did not see the code violations described.	When residents see signs of junk, garbage and/or debris in these or any other area, please contact the City via <i>Access Hayward</i> with specific addresses and a detailed description of what is being
Gateway Plaza on Santa Clara / Harder). What can be done to correct this?	david.korth@hayward-ca.gov	see the code violations described.	reported, and where on the property the reported violation is located.







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
15. Vacant Properties:	15.	15. Vacant Properties:	15. Vacant Properties:
In one case, a property owner has a property on which people continually dump their junk, garbage, and debris. In other instances absentee landlords simply do not care for their property. What can be done to stop this? NOTE: (Specific addresses were not provided).	Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	RESPONSE It is illegal to dump junk, garbage or debris on someone else's private property. If the "perpetrator" or person responsible for this act is known, they should be reported to the Hayward Police Department. In either case, the property owner is ultimately responsible for maintaining their property in a manner that does not	NOTE: Residents are encouraged to provide specific addresses where these incidents are occurring so that the City can further investigate each situation and take the appropriate action needed to improve these neighborhood concerns.
16. People Using Warehouse to Dump Trash:	16.	present a community health or safety concern. 16. People Using Warehouse to Dump Trash:	16. People Using Warehouse to
While not in the Jackson Triangle neighborhood - it was reported that some residents have occupied a warehouse near Burbank Elementary School, on Filbert St.,	Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov	RESOLVED Even though this was not in the neighborhood, it could be a cause for concern – thank you for bringing this issue to the City's attention.	Dump Trash: Please contact Stacey Sorensen, Neighborhood Partnership Mgr. (noted to the left), or provide
and are using it to dump their trash. (No specific address was provided).	David Korth, Neighborhood Services Manager, 583-4227, david.korth@hayward-ca.gov	Staff went by the area described and did not see evidence of the described activity. Anyone with more specific information was previously encouraged to report the address, and the description of the people or vehicles involved.	information to the City via Access Hayward – www.hayward-ca.gov , or call: 510-429-9273.
		To-date, no further information has been provided, so the case has been closed.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
17. Roasting Pigs: Is it legal to roast pigs in a residential neighborhood? This happens frequently, and is bothersome to nearby residents.	Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov David Korth, Neighborhood Services Manager, 583-4227, david.korth@hayward-ca.gov	RESPONSE More specific information is required to determine if any laws are being violated. If not, the City may still be able to assist by facilitating a conversation between neighbors that can improve the situation. To-date, no more specific information has been provided and so the case has been closed.	Please provide more specific information, such as an address where this activity is taking place, so that further action can be taken.
18. Family living in a warehouse:	18.	18. Family living in a warehouse:	18. Family living in a warehouse.
There is at least one family with children living in a commercial warehouse on O'Neil Ave. Is this legal, and if not, who should be informed?	Duke Bragg, Supervising Housing Inspector, Development Services, Tel: 510-583-4160; Email: duke.bragg@hayward-ca.gov Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, Stacey.sorensen@hayward-ca.gov	Residents reported at the Sept. 13 meeting that the family reportedly living in the noted warehouse had moved out.	Please provide as much information as possible about where this activity is occurring, and any description of the people / vehicles that may be involved so that further action can be taken. Please contact Mr. Duke Bragg (contact information is provided ot the left), or submit the information via Access Hayward – www.hayward-ca.gov; or call: 510-429-9273.













CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
Community Development / Planning:	RESI ONSIBLE I ERSON(S)	ACTIONSTATUS	NEXT STEES / COMMENTS
20. Status of Mission Blvd. Improvements:	20.	20. Status of Mission Blvd. Improvements:	20. Status of Mission Blvd.
Neighborhood residents would like to know more about plans to improve / develop Mission Blvd.	Richard Patenaude, Planning Manager Development Services, Planning Division, 583-4213 Richard.patenaude@hayward-ca.gov David Rizk, Development Service Director, 583-4004, Email: david.rizk@hayward-ca.gov Maret Bartlett, Redevelopment Agency Director; 583-4261; maret.bartlett@hayward-ca.gov Morad Fakhrai, Deputy Director, Public Works, 583-4740 morad.fakhrai@hayward-ca.gov	RESPONSE The City continues to work on the Mission Corridor Specific Plan / Form-Based Code (Plan/Code). The Plan/Code, when completed, will replace the current Zoning provisions along the Mission Corridor which will open the way for individual property owners to develop their properties along the Corridor. The Plan/Code covers the areas along Mission Boulevard adjacent to the Downtown core: south of Jackson Street to Harder Road and north of "A" Street to the City limits. In addition, as part of the Route 238 Corridor Improvement Project which began construction this month, new landscaping, lighting and sidewalks will be installed on Mission Boulevard between the Mission-Foothill-Jackson intersection and Industrial Parkway.	Improvements: Residents can review the status of development of the Mission Corridor Specific Plan/Form-Based Code on the City's website at: www.hayward-ca.gov under "Projects and Studies."







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
21. Sub-dividing residential property:	21.	21. Sub-dividing residential property:	21. Sub-dividing residential
			property:
Is it legal to sub-divide a residential property?	David Rizk, Development Service	RESPONSE	To obtain the appropriate
TC 1 4 4 1 4 1 4 1 4 1	Director, 583-4004, Email:	Yes, it is legal to subdivide a residential property, provided	application forms and for more
If so, what steps must be taken to do this properly?	david.rizk@hayward-ca.gov	such subdivision meets the City and State subdivision	detailed information about City
property.		standards. Typically, a tentative map (5 or more parcels being created) or tentative parcel map (4 or fewer) is	requirements, please contact:
	Richard Patenaude, Planning Manager	required to be filed by an applicant and approved by the	Mr. John Nguyen, Development
	Development Services, Planning	City, after which a final map or parcel map would be	Review Engineer, Development
	Division, 583-4213 Richard.patenaude@hayward-ca.gov	created and recorded with the Alameda County Recorder's	Services, Planning Division, 583-
	Nichard.patenaude@nayward-ca.gov	Office.	4111 John.Nguyen@hayward-
22 Davidanment of Vacant Property on	22	22 Development of Vecant Property on Joseph Ct	ca.gov
22. Development of Vacant Property on Jackson St.	22.	22. Development of Vacant Property on Jackson St.	22.
Jackson St.		RESPONSE	
Are there any plans to develop the vacant	David Rizk, Development Service		
property that is next to the 76 Gas Station on	Director, 583-4004, Email:	The private property owner of this vacant lot has not	
Jackson Street (it wraps around and also faces	david.rizk@hayward-ca.gov	submitted a request, or any plans, for the development of	
Cypress). The location is between 210 and 250 Jackson Street.	Richard Patenaude, Planning Manager	this property to the City.	
Jackson Street.	Development Services, Planning	This property is zoned as "Neighborhood Commercial	
	Division, 583-4213	(CN)", which allows for a variety of commercial and other	
	Richard.patenaude@hayward-ca.gov	uses appropriate to the neighborhood.	







CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
23. Request to Plant Trees Along Whitman: Can the City plant more trees along Whitman Ave.; this will help the environment and improve the appearance of the neighborhood.	Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov Lorenzo Smith, Landscape Maintenance Manager, Maintenance Services Dept., 583-8907; Email: lorenzo.smith@hayward-ca.gov	23. Request to Plant Trees Along Whitman: NEIGHBORHOOD PARTNERSHIP NEEDED The City is willing to provide trees for planting along this area, as well as on the front of residential properties, as long as one or more residents are willing to water the tree for at least one year.	23. Request to Plant Trees Along Whitman: To learn more about how to get trees planted in your neighborhood, please contact the City's Maintenance Services Dept. (see contact information to the left), or let us know via Access Hayward – www.hayward-ca.gov Or Call: 429-9273.
GENERAL NEIGHBORHOOD ISSUES:			
24. PG&E – Early Morning Noise: PG&E is working on a project in the neighborhood very early in the morning (i.e., between 4am and 7am); this is very disturbing to residents who are trying to sleep. What can be done about this?	Morad Fakhrai, Deputy Director, Public Works, 583-4740 morad.fakhrai@hayward-ca.gov Glen Martinez, Building Official, Development Services Dept., 583-4159, glen.martinez@hayward-ca.gov Rafael Alvarado, Deputy City Atty., City Attorney's Office, 583-4456, rafael.alvarado@hayward-ca.gov	RESPONSE The City's noise ordinance limits when construction projects can be worked on in order to mitigate disturbing nearby residents. Staff contacted PG & E and was unable to identify any work being performed at those hours. Residents were encouraged to provide more specific locations, dates and times so that staff may follow up. To-date, no specific information has been submitted, so the case has been closed.	24. PG&E – Early Morning Noise: Please contact the City personnel located to the left, or provide the requested information to the City via Access Hayward – www.hayward-ca.gov, or call: 429-9273.